



Clermont County Office of Public Information
Mike Boehmer, Public Information Coordinator
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513.732.7597 Office
513.543.4249 Cell
Commissioners: President David Painter, Vice President Ed Humphrey,
Member Claire Corcoran

FOR IMMEDIATE RELEASE

March 17, 2020

Clermont County announces changes due to COVID-19

BATAVIA, OH – In response to the COVID-19 pandemic, Clermont County government has made a number of changes in delivery of services. Some actions include closing waiting rooms, providing services online and getting payments via drop boxes and mail.

These moves were taken in response to guidance from the Centers for Disease Control and Prevention (CDC), World Health Organization, the Ohio Department of Health and Clermont County Public Health.

We seek to slow the spread of this highly contagious disease, while continuing to carry forth the essential operations of government. Our goal is to protect the health of our employees and those they serve.

Please visit our website, www.clermontcountyohio.gov, frequently for updates.

Animal Shelter: Starting Monday, March 16, the Clermont Animal CARE Shelter will be closed to the public. For adoptions, redemptions, and fostering, please call 732-8854 seven days a week, 10 a.m.-4 p.m. For more information, please visit <https://clermontanimalcare.org/>

Auditor: First and second floor offices at 101 E. Main St., Batavia, are closed. However, you may conduct business online at <https://www.clermontauditor.org/dnn>

Board of Elections: Visit <https://boe.clermontcountyohio.gov/> for the latest voting information.

Building Inspection: Permit Central lobby at 2275 Bauer Road, Batavia, is closed. Many Building Inspection services can be accessed online, by postal mail and by phone. For information about filing new permits at Permit Central or by email, visit: <https://permit.clermontcountyohio.gov/>. All meetings are currently suspended. Discuss issues with staff by phone/e-mail. If you have any questions, please call Building Inspection at 513-732-7213 or Permitcentral@clermontcountyohio.gov.

Clermont Transportation Connection: For updated information visit <https://ctc.clermontcountyohio.gov/>.

Coroner's Office: The Coroner's Office is closed to the public. For any requests or information, you may call 513-732-8117. They also may be reached at 513-543-0129.

Domestic Relations Court: Effective immediately, the Clermont County Domestic Relations Court staff will be doing our part by limiting our staff hours and dockets during this public health concern. All



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pretrials and agreed final hearings, including but not limited to dissolution hearings, will be held by telephone rather than in person. If you have a pretrial or an agreed final hearing scheduled, please send a telephone number where you can be reached at the scheduled time to domesticcourt@clermontcountyohio.gov. You must include the date and time of your hearing, your case name, and case number in your email. The Court will call you at the scheduled time.

The Court will remain open to hear domestic violence cases only. This includes ex parte, final hearings, and motions to modify CPOs. All other hearings from now until May 1, 2020, will be continued to a date after May 1, 2020.

You may not enter the building (2340 Clermont Center Drive, Batavia OH) unless you have a hearing in Clermont County Juvenile Court or Domestic Relations Court, or have pleadings to file with the Clerk of Courts.

If you are representing yourself, please monitor your email for information about your case. If you are represented by counsel, all notices about your hearings will be emailed to your counsel. You can also monitor the Clermont Clerk of Court website (www.clermontclerk.org) for updated case information.

Engineer: The County Engineer offices will no longer be open to the public. Tax Map documents can be E-filed, or mailed (2381 Clermont Center Drive, Batavia, Ohio 45103). Visit <https://recorder.clermontcountyohio.gov/e-file/> to start an E-file process. Staff will continue to be available for processing documents and answer phones and e-mails. All other Engineer operations that involve the public will continue by email, mail, or phone. Visit our website for contact information - <https://clermontengineer.org/departments-services/>

Facilities and CTC: County Facilities Management at 4001 Filager Road, Batavia, and CTC offices at 4003 Filager Road., Batavia, are closed to the public. The offices are accepting required deliveries only. For additional information, please call County Facilities at 513-732-8850 and CTC at 513-732-7433.

Fleet Services: Fleet offices at 4005 Filager Road, Batavia, are closed to the public. The offices are accepting required deliveries only. For additional information, please call: 513-732-7775.

Job and Family Services: Effective March 17, lobbies will be closed and meetings scheduled by appointment only. Most business can already be conducted online, phone, mail, email, or the drop box located outside the entrance. To find out if you need an in-person meeting, please contact the applicable division:

Public Assistance (Medicaid, SNAP, Child Care) - 513-732-7111

Children's Protective Services – 513-732-7173

Ohio Means Jobs Clermont – 513-943-3000

Child Support Enforcement – 513-732-7248

Family and Children First / Wraparound – 513-732-7862



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Municipal Court: Effective March 16, all arraignments and jury trials scheduled for Clermont County Municipal Court during the next 30 days will be continued until sometime in the future. People affected will be notified by mail of their new court dates. The new dates also will be posted at clermontclerk.org. All other municipal court hearings will be held as scheduled.

Public Health: Clermont County Public Health closed its Permit Central Lobby at 2275 Bauer Road, Batavia, effective March 16. At this time, its Nursing/WIC location will remain open. You can continue to reach Public Health by phone at 513-732-7499. Please continue to check the CCPH website for updates. There are many CCPH services that can be accessed online, by mail and by phone. Here is a list of services and recommended ways to conduct business while the building is closed to the public: Birth Certificates: Order online at <https://ccphohio.org/> or by mail. Death Certificates: Funeral homes can continue using the current e-file process or file by mail. Filing New Permits: By mail. Nursing and WIC Services: At this time the Nursing/WIC location will remain open.

Records Center: The Records Center is closed to the public. For historical records requests, please call 513-735-8660 or email msnyder@clermontcountyohio.gov. The Free Shred Event on April 4 has been cancelled.

Recorder: Closed to the public beginning on March 17. Will continue to have staff onsite to answer phones, respond to emails and work through mailings. Can be reached by phone at 513-732-7236 or by email at recorder@clermontcountyohio.gov. There is a drop box placed in front of the building to drop off letter-sized documents for recording (Be sure to include checks for exact payment amounts). In addition, large envelopes for recording can be delivered to the Treasurer's Office located on the 2nd Floor at 101 E. Main St., Batavia, OH 45103.

Senior Services: For more information, please visit <http://clermontseniors.com/>

Soil and Water Conservation District: Employees will be voluntarily telecommuting until further notice. Staff will have access to and be answering emails during this time, and appointments can be made if necessary. To reach staff, email or call 513-732-7075.

Sheriff's Office: The Clermont County Jail is closed to all non-essential personnel. All inmate visitation is canceled until further notice. Essential personnel includes: medical, nursing, mental health professionals, and attorneys. The Sheriff's Office located at 4470 OH-222, Batavia will operate with business as usual. If you have questions, call: (513) 732-7500.

Treasurer's Office: The Treasurer's Office encourages citizens to mail their payments or use the drop box by the front door on Main Street of the Administration Building for payments. Treasurer Jeannie M. Zurmehly said people may also pay by phone or use the offices website (<https://www.clermonttreasurer.org/>) to complete a payment online. There are currently no postmark deadlines or penalty or interest deadlines in the near future. You may call the treasurer's office at 513-732-7254 for any information you may need concerning how to pay.



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Water Resources: Starting March 17, the Clermont County Water Resources Department Administration Building will be closed to the public until further notice. The office will open by appointment only. Appointments may be scheduled during normal business hours (8 a.m.-4:30 p.m.)

For Payments: Please deposit payments in the night deposit box located in the visitor parking lot of 4400 Haskell Lane, Batavia. Payments may also be made online at: <https://wrd.clermontcountyohio.gov/> then click "Pay Your Bill." Mail payments to Clermont County Water Resources, P.O. Box 933347, Cleveland OH 44193-0037. Please include a copy of your bill. If you have questions regarding your bill, call: 513-732-7970.

For information regarding water or sewer availability or capital improvement projects, call: 513-732-8864. If you have questions regarding water quality, call: 513-732-7945. For all other questions or to schedule an appointment, please call: 513-732-7970. Contact by email at: watersewer@clermontcountyohio.gov. Staff will be available to distribute septic hauler tickets. After-hour water emergencies call 513-553-4113. After-hour sewer emergencies, call 513-732-5384.

Postponed:

- Clermont Soil and Water Conservation District (SWCD) pond clinic, previously scheduled April 14
- Family Recovery Court Commencement Ceremony, previously scheduled for March 19

Canceled:

- Community Shred Event, previously scheduled for April 4 at 2400 Clermont Center Drive (DJFS parking lot)

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